

### General Information

- Business casual attire
- Payment of course fees may be made by check or money order made out to **Heatcraft Refrigeration Products LLC**, by purchase order (if you have an existing, open account with us) or by credit card.

**Note:** Payment commitment must be received prior to any firm scheduling or other associated preparations by Heatcraft Refrigeration Products for the training event.

### Cancellation Policy

If the customer cancels a training event, they will be responsible for any expenses and costs incurred by Heatcraft Refrigeration Products in preparation for the training event in conjunction with any cancellation. This includes any travel arrangements that have been booked and confirmed and any training materials that have been obligated to the training event.

Heatcraft Refrigeration Products reserves the right to cancel any training event with suitable notification at least 14 working days before the class start-date. We will not be held responsible for any expenses incurred by hosting customer unless these have been approved and included in service agreement.



Scan the QR code for more information



[intelliGencontrols.com](http://intelliGencontrols.com)

# intelliGen

BY HEATCRAFT REFRIGERATION PRODUCTS



Heatcraft **intelliGen**<sup>™</sup>  
Training Program Brochure



## SILVER LEVEL

### Course Description

This level provides participants with basic information on IntelliGen. Courses are provided via the online Learning Management System (LMS), webinars and [intelliGencontrols.com](http://intelliGencontrols.com).

**Target Audience:** Entry level, novice, or less experienced professionals in the commercial refrigeration industry

**Length:** 1 hour

**Schedule:** Online

**Fee:** No cost

### Course Outline

Students completing this course will have a better understanding of:

1. Introduction and Application
2. IntelliGen Features and Benefits
3. ROI calculator overview

## GOLD LEVEL

### Course Description

This level provides participants with in-depth training on IntelliGen such as features and benefits and basic technical information. Training is customized based on the needs of the audience.

**Target Audience:** Contractors, OEM's, Wholesalers, Tech Support, Field Sales Team

**Length:** 2-5 hours based on audience needs

**Schedule and Location:** Determined by Heatcraft Distributor or Heatcraft Field Sales Team

**Fee:** \$150

### Course Outline

Students completing this course will have a better understanding of Silver Level training in addition to:

- Selling strategies
- Marketing materials and tools
- Installation Guidelines and set up
- Programming Menus
- Operation Sequence
- Diagnosis and Remote access

## PLATINUM LEVEL

Heatcraft Certified Contractor Program (HCCP)

### Course Description

This level trains participants to become a part of the Heatcraft Certified Contractor Program. Hybrid courses will be offered in an online and in-class format.

### Prerequisites to Enroll for Training

Must be properly licensed and insured and have 5+ years of experience in the commercial refrigeration industry (a technical degree in HVACR will count as 1 year of experience). Pass pre-qualification exam with a score of 80% or higher.

### Online Hybrid Course

**Target Audience:** Contractors and OEM's

**Length:** 8 hours - *depends on individual learning style*

**Schedule and Location:** Prequalification exam and online courses via LMS

**Fee:** No cost

Courses must be taken and passed with a score of 70% or higher 4 weeks ahead of scheduled in-class session.

### In-class Course

**Target Audience:** Contractors and OEM's

**Length:** 8 hours (8:00am-5:00pm)

**Schedule and Location:** 1-2 days at Distributor Location or Heatcraft Stone Mountain, GA

**Fee:** \$175 - \$350

### Course Outline

Students completing this course will have a better understanding of:

- HCCP Certification
- Deep-dive technical modules
- Hands-On training
- Certification Exams

### Students will receive

- Workbook with course materials
- Hands-On Wiring Training
- Technician Certificate of Completion
- Lunch and break refreshments

### Students who pass the certification exam(s) will also receive

- Technician Certificate of Competency
- IntelliGen welcome kit (EEV, transducers, sensors, IntelliGen board)

### Benefits

After attending the class, an exam can be taken via the LMS. If the score is 80% or higher, participants will receive:

- **1 year Extended Warranty\***
- 25% training discount
- Access to exclusive content on LMS
- Promotion as a Heatcraft Certified Contractor on [HeatcraftRPD.com](http://HeatcraftRPD.com)
- Commercial Finance Program

Controls Training	Length in Days	Cost
IntelliGen	1	\$175
Beacon II, QRC & Smart Controller II	1	\$260
All controls	2	\$350

Become a Certified Contractor. Visit [heatcraftRPD.com/contractor](http://heatcraftRPD.com/contractor) for more information.

\*Extended warranty valid on control(s) contractor is certified on.

Visit the LMS at  
[heatcraftRPD.com/litmos](http://heatcraftRPD.com/litmos)

